



Quality policy

The mission of Edilfloor involves operating as a manufacturer and distributor of nonwoven geotextiles, geosynthetics in general, and other nonwoven products for applications in industry and agriculture, committed to supplying related products and services that will meet every kind of customer requirement.

Edilfloor aims to pursue the following **Objectives**:

- Providing sustainable products and services in compliance with the needs of the market, with technical specifications and with applicable requirements, mandatory and voluntary alike.
- Abiding by the principles of EN ISO 9001:2015 standard in order to improve overall performance, in line with corporate philosophy based on the continual improvement of all processes and on maximum customer satisfaction.
- Achieving growth in economic results, targeting a continued improvement of business processes, based on thorough analysis of risks and opportunities.
- Periodically conducting an analysis of external and internal factors that influence the context in which Edilfloor is operating.
- Deploying resources sufficient to create and maintain the infrastructures and technologies needed to ensure that processes can function and that products and services comply with requirements.
- Addressing issues of occupational health and safety connected with the company's activities as factors of primary concern and importance.
- Creating healthy work places and surroundings that can impact positively on the outcomes being pursued.
- Developing the professional skills of co-workers consistently with the growth objectives of the organization.
- Suitably motivating workers through opportune educational/training programs, aimed at instilling loyalty in company employees.
- Monitoring, organizing and improving all business processes.

Mindful of the social and economic environment in which the company operates and clear as to the needs and expectations of important stakeholders, Edilfloor aims to conduct its affairs observing the following **Values**.

Regarding Customers:

- Quality, innovation and competitiveness, creating added value for the customer.
- Acceptance of accountability and adherence to business agreements.
- Lasting relationship of trust.

Regarding Suppliers:

- Selection of suppliers on the basis of professionalism and of shared fundamental values.
- Observance of commitments undertaken, and mutual trust.
- Fairness of dealings, in line with the commitment and cooperation offered.

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Regarding Employees and Co-workers:

- Safety, health and well-being in the workplace.
- Respect for people and cultures, in a spirit of reciprocity.
- Equal opportunities.
- Zero exploitation of labour in general, whether direct or indirect, and of child labour in particular.
- Equal pay.
- Internal communication.

Regarding Competitors:

- Propriety of conduct and regard for rules, in a spirit of reciprocity.

Regarding Partners:

- Dependability, mutual trust, exchange of opportunities.
- Fairness of relations, in line with the commitment and cooperation offered.
- Transparency of management.

Regarding the Natural Environment:

- Care for the environment and prevention of environmental risks.
- Energy saving, appropriate use of raw materials and recyclable products, minimizing wastage of raw materials.
- Proper waste management, reduction of waste and of pollutant emissions.
- Use of innovative technologies to reduce the environmental impact of operations and promote sustainable growth.

Regarding the Local Community:

- Creation of economic growth and jobs.
- Reconciliation of interests: those of the company and those of the Community.
- Support for various spheres of community life: sport, culture, education, social solidarity, voluntary services.

Regarding Public Administrations:

- Cooperation with the planning and implementation of policies for economic and social growth in the local area.
- Observance of regulations and requirements.

The Management undertakes to ensure that the Principles of Quality Management contained in procedures and instructions will be communicated, understood and applied by all employees and co-workers of Edilfloor.